



CITANEX

Empower your digital future.

citanex.com

IT & CYBER MANAGED SERVICES

Outsourcing technical operations can unlock the potential of your core business. At Citanex Inc., we offer comprehensive managed solutions for IT and Cyber services that will help streamline your business processes, optimize performance, and reduce cost. We specialize in managed services, both near and offshore, ensuring the security and peak performance of your IT infrastructure, so you can focus on your core business functions and achieve greater operational efficiency and profitability.

Our experts have demonstrated capabilities across industries and disciplines to provide reliable, trained technicians focused on execution.

Citanex Managed Services include:

- IT and Infrastructure Management; management of physical infrastructure, network and IT systems including Helpdesk.
- Cloud Services; Secure and reliable resources providing storage, serverless computing, and managed database services.
- Production Services; Observability, Site Reliability Engineering (SRE), and Incident Management including NOC outsourcing.
- Cybersecurity Services; Threat monitoring and SOC, vulnerability management, and incident response.
- Compliance Management; Ensure compliance with various regulatory standards, such as GDPR, HIPAA, and PCI DSS.
- Identity and Access Management; manage user authentication and authorization, access control, and identity governance.
- Backup and Disaster Recovery; Protect data and systems in case of a disaster, such as a natural disaster or a cyberattack.

We will execute a complete process from due diligence to team building. From knowledge transfer to go-live, all stages will be transparent with performance metrics tracking success and continuous improvement.



HIGHLIGHTS

- Technology and Risk Assessment
- Enterprise Architecture Strategy
- DC & Cloud Transformation Strategy
- Artificial Intelligence (AI) Strategy
- Site Reliability Engineering (SRE) and Incident Response
- Disaster Recovery and Business Continuity (DR/BCP)



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